## - Coubleknot

## **Property Reservations Solutions for Girl Scout Councils**

Girl Scout councils face unique challenges in managing property rentals. When each camp contains multiple facilities with different schedules, options, requirements and pricing, it can be a full-time job just to manage availability queries, reservations and billing. And, many leaders, volunteers and other groups can only make inquiries and reservations in the evening and on weekends, when your staff is out of the office.

Doubleknot makes it easy for councils to manage online scheduling, booking and payment for rental properties. As a result, your council can focus on creating memorable experiences instead of juggling reservations calendars and tracking down forms and payments. Doubleknot's solution includes:

- A **searchable online availability calendar**, so visitors can view options at a glance and make reservations any time, including nights and weekends. You can choose whether visitors select a property and view available dates, or select a date range and other criteria and view available properties.
- **Multiple payment options** including online and offline payments, payment schedules with automatic billing reminders and support for accepting Cookie Dough rewards as full or partial payment.
- Fully customizable calendars to define availability and blackout periods for every asset at every property.
- In-council and out-of-council pricing and booking windows.
- An administrative booking calendar and comprehensive analytics and reporting to keep staff throughout the council informed of upcoming reservations and improve resource planning.
- **Capacity management features** to limit overall asset capacity, the number of attendees per booking and the number of attendees of a specific type (for example, to ensure a specific ratio of adults to youth).
- Flexible rental periods so you can rent any asset by the day, night, hour or fraction of an hour with minimum and maximum rental periods.
- **Properties can be configured to accept single or multiple reservations per rental period**, so a large facility can be shared by two or more unrelated groups.
- The Sales Station Mobile POS app for on-site changes, payments, add-ons and merchandise sales. Collect outstanding payments and manage reservation changes and add-ons on-site with the Sales Station Mobile POS app, available for Girl Scout councils at no additional cost.

**Best of all, Doubleknot offers complete turnkey services**. We'll configure your property reservations solution to your exact specifications, set up online payment services and design the reservations screens to seamlessly fit into your existing web site. For visitors, renting a property can be as simple as this:

Visitors select a category and a property that they're interested in renting for their group.



The availability calendar displays the dates that the property is available. The visitor selects a start date and departure date, then clicks **Reserve** to start the booking.



## To learn more about Doubleknot's scouting solutions, call us at (408) 971-9120.

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